

# Manual

## Of

# Centurion Christian School NPO (Private Body)

Prepared and compiled on 2024-02-08 in accordance with Section 51 of the Promotion of Access to Information Act, No 2 of 2000 (as amended) in respect of Centurion Christian School NPO.

**Registration number:** 043-124-NPO

**Update:** 2024-02-08

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## 1. INTRODUCTION

***Centurion Christian School (CCS)*** conducts business as a Department of Education registered school.

We were founded in 1997 by three families who wanted to establish a Christian school for their children. In 2017 CCS celebrated 20 years in Bible-based education. CCS was registered with the Department of Education in 1998 and with ISASA in 2002. Today CCS is a co-ed school catering for students from Grade RRR to Grade 12. It is the heart of the school to offer affordable Christian education of high quality in Centurion and at the same time to train students for life at the hand of Godly values. The emphasis is on character development and not on the number of students completing school.

We pride ourselves in shaping students into Agents of Change in today's society.

## 2. THE ACT

The Promotion of Access to Information Act, No 2 of 2000 ("The Act" or "PAIA") was enacted on 3 February 2000, giving effect to the right of access to any information held by Government, as well as any information held by another person who is required for the exercising or protection of any rights. This right is entrenched in the Bill of Rights in the Constitution of South Africa. Where a request is made in terms of The Act, the body to which the request is made is not obliged to release the information, except where The Act expressly provides that the information may or must be released. The Act sets out the requisite procedural issues attached to such request.

## 3. PURPOSE OF THE MANUAL

**In order to promote effective governance of private bodies, it is necessary to ensure that everyone is empowered and educated to understand their rights in terms of The Act in order for them to exercise their rights in relation to public and private bodies.**

Section 9 of The Act, however, recognizes that such right to access to information cannot be unlimited and should be subject to justifiable limitations, including, but not limited to:

- Limitations aimed at the reasonable protection of privacy;

- Commercial confidentiality; and
- Effective, efficient and good governance

And in a manner that balances that right with any other rights, including such rights contained in the Bill of Rights in the Constitution.

This PAIA Manual assist you to-

- 3.1 check the categories of records held by Centurion Christian School NPO which are available without a person having to submit a formal PAIA request;
- 3.2 have a sufficient understanding of how to make a request for access to a record of Centurion Christian School NPO, by providing a description of the subjects on which Centurion Christian School NPO holds records and the categories of records held on each subject;
- 3.3 know the description of the records of Centurion Christian School NPO which are available in accordance with any other legislation;
- 3.4 access all the relevant contact details of the Information Officer and Deputy Information Officer(s) who will assist you with the records you intend to access;
- 3.5 know the description of the guide on how to use PAIA, as updated by the Information Regulator, and how to obtain access to it;
- 3.6 know if Centurion Christian School NPO processes personal information and the purpose of processing of personal information;
- 3.7 know the description of the categories of data subjects and the information or categories of information relating thereto;
- 3.8 know the recipients or categories of recipients to whom the personal information may be supplied;
- 3.9 know if Centurion Christian School NPO plans to transfer or process personal information outside the Republic of South Africa and the recipients or categories of recipients to whom the personal information may be supplied; and
- 3.10 know whether Centurion Christian School NPO has appropriate security measures to ensure the confidentiality, integrity and availability of the personal information which is to be processed.

#### **4. CONTACT DETAILS:**

Information Officer:

Name: Frederick

Surname: Klopper

Email: principal@ccschool.co.za

Tel: (012) 656 7004

Postal Address:

Physical Address:

Witpensstekelstert Street

Celtisdal

Centurion

0157

Telephone No:

012 656 7004

E-mail:

info@ccschool.co.za

Deputy Information Officer:

Name: Rene

Surname: Burger

Email: data@ccschool.co.za

Tel: (012) 656 7004

#### **GENERAL INFORMATION:**

Name of Private Body:

**Centurion Christian School NPO**

Registration No:

043-124-NPO

Postal Address:

Physical Address (or principal place of business):  
Witpensstekelstert Street  
Celtisdal  
Centurion  
0157

Telephone No:  
012 656 7004

E-mail:  
[info@ccschool.co.za](mailto:info@ccschool.co.za)

Website:  
[www.ccschool.co.za](http://www.ccschool.co.za)

## **5. GUIDE ON HOW TO USE PAIA AND HOW TO OBTAIN ACCESS TO THE GUIDE**

- 5.1. The Regulator has, in terms of Section 10(1) of PAIA, as amended, updated and made available the revised Guide on how to use PAIA ("Guide"), in an easily comprehensible form and manner, as may reasonably be required by a person who wishes to exercise any right contemplated in PAIA and POPIA.
- 5.2. The Guide is available in each of the official languages and in braille.
- 5.3. The aforesaid Guide contains the description of-
  - 5.3.1. the objects of PAIA and POPIA;
  - 5.3.2. the postal and street address, phone and fax number and, if available, electronic mail address of-
    - 5.3.2.1 the Information Officer of every public body, and
    - 5.3.2.2 every Deputy Information Officer of every public and private body designated in terms of Section 17(1) of PAIA and Section 56 of POPIA;
  - 5.3.3 the manner and form of a request for-
    - 5.3.3.1 access to a record of a public body contemplated in Section 11 of PAIA; and
    - 5.3.3.2 access to a record of a private body contemplated in Section 50 of PAIA;
  - 5.3.4 the assistance available from the Information Officer of a public body in terms of PAIA and POPIA;
  - 5.3.5 the assistance available from the Information Regulator in terms of PAIA and POPIA;



- 5.3.6 all remedies in law available regarding an act or failure to act in respect of a right or duty conferred or imposed by PAIA and POPIA, including the manner of lodging-
  - 5.3.6.1 an internal appeal;
  - 5.3.6.2 a complaint to the Regulator; and
  - 5.3.6.3 an application with a court against a decision by the information officer of a public body, a decision on internal appeal or a decision by the Regulator or a decision of the head of a private body;
- 5.3.7 the provisions of Sections 14 and 51 of PAIA requiring a public body and private body, respectively, to compile a manual, and how to obtain access to a manual;
- 5.3.8 the provisions of Sections 15 and 52 of PAIA providing for the voluntary disclosure of categories of records by a public body and private body, respectively;
- 5.3.9 the notices issued in terms of Sections 22 and 54 of PAIA regarding fees to be paid in relation to requests for access; and
- 5.3.10 the regulations made in terms of Section 92 of PAIA.
- 5.4 Members of the public can inspect or make copies of the Guide from the offices of the public and private bodies, including the office of the Regulator, during normal working hours.
- 5.5 The Guide can also be obtained-
  - 5.5.1 upon request to the Information Officer;
  - 5.5.2 from the website of the Information Regulator (<https://info regulator.org.za/>).
- 5.6 A copy of the Guide is also available in two official languages, for public inspection during normal office hours.

## 6. RECORDS AUTOMATICALLY AVAILABLE TO THE PUBLIC

<b>Category of records</b>	<b>Types of the Record</b>	<b>Available on Website</b>	<b>Available upon request</b>
Admission	Application Forms	X	X
Financial	Fee Structure	X	X
Staff	Employment Application Forms		X

## 7. RECORDS OF THE PRIVATE BODY

This clause serves as a reference to the records that Centurion Christian School NPO holds in order to facilitate a request in terms of The Act.

It is recorded that the accessibility of the documents listed herein below, may be subject to the grounds of refusal set out hereinafter.

<b>Subjects on which the body holds records</b>	<b>Categories of records</b>
Strategic Documents, Plans, Proposals	Annual Reports, Sustained Development Plan, Annual Performance Plan, Policies and procedures pertaining to the business
Human Resources	HR policies and procedures, Advertised posts, employees records, training records, completed application forms, employer database
Financial	PAYE Records, UIF Records, SDL Records, Management Accounts and Audited Financial Statements, Asset Register, Parent Invoices, Debit note, Credit note, Quartely Financial Statements, Financial policies and procedures, Payment in respect of goods and services
Clients (Students & Parents)	Policies and procedures, completed enrollment form and applicable documents, Customer database, Reports from Educational Phycologist etc., records pertaining to student conduct and progress, parent credit check.
Operational Documents, Books and Records	Promotional material, Product and work manuals, Student Books (PACE's), Parent surveys, AEE and other Audit information,

	Department of Education and other statistical information
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## 8. RECORDS REQUIRED IN TERMS OF LEGISLATION

Records are kept in accordance with legislation applicable to Centurion Christian School NPO, which includes but is not limited to, the following –

Category of Records	Applicable Legislation
PAIA Manual	Promotion of Access to Information Act 2 of 2000
Certificate of Registration of Nonprofit Organization	Nonprofit Organisation Act 71, 1997
Annual NPO Reports	Nonprofit Organisation Act 71, 1997
Gauteng Department of Education Certificate of Registration	South African Schools Section 66, Act no 6 of 1995
Exemption from Taxes and Duties and Approval in terms of section 18A	Income Tax Act 58 of 1962, section 10(1)(cN)
Approval as Public Benefit Organisation	Income Tax Act 58 of 1962, section 18A(1)(a)
Exemption from donations tax as Public Benefit Organisation	Income Tax Act 58 of 1962, section, 56(1)(h)
Employees Tax Notice of Registration	Income Tax Act 58 of 1962
PAYE/SDL/UIF Notice of Registration	Income Tax Act 58 of 1962, Unemployment Insurance Act 63 of 2001, Skills Development Act, 9 of 1997, Skills Development Levy Act, No. 9 of 1999, Labour Relations Act, 66 of 1995
Certificate of compliance in accordance with regulation 7(1) of the	Occupational Health and Safety Act, 1993 Certificate of Compliance

Electrical Installation Regulations, 2009	
Letter of good standing	Occupational Injuries and Diseases Act 130 of 1993 (as amended)

Reference to the above-mentioned legislation shall include subsequent amendments and secondary legislation to such legislation.

Reference to the above-mentioned legislation shall include subsequent amendments and secondary legislation to such legislation.

## **9. PROCESSING OF PERSONAL INFORMATION**

### **9.1 Purpose of Processing Personal Information**

We only process personal information for:

Contractual obligations

Payment collection purposes

Marketing Purposes

Educational Services

Extra Mural Activities

Outreach Purposes

Fulfilling Legal Obligations

Support teaching and learning

Monitor and report on progress

Provide appropriate pastoral care

Assess how well the school is doing

**9.2 Description of the categories of Data Subjects and of the information or categories of information relating thereto**

<b>Categories of Data Subjects</b>	<b>Personal Information that may be processed</b>
Customers / Clients	Student Surname Student First Name Student Nick Name/Preferred Name Student Home Address Student Postal Address Student Home Telephone Number Student E-mail Address Student Age Student Cell Phone Number Student Race Student Who student resides with Student Home Language Student Gender Student Birth Date Student ID Number Student Citizenship Student Nationality Student Most Recent School Name Student Most Recent School Date Left Student Most Recent Grade Left Student Most Recent Reason Left Student Most Recent School Address Student Previous School Name Student Previous School Address Student Previous School Telephone Number Student Previous School Grades Student Previous School From Date Student Previous School To Date Student Previous School Reason Left Student Last Grade Past Student Grade Failed Student Previous School Yearly Fees Student Previous School Fees paid to date



	<p> Student Previous School Fees Outstanding  Student Grade Failed - Grade  Student Sporting activities  Student Hobbies and interests  Student Musical talents  Student Learning Barriers  Student Special Needs of Child  Father Name and Surname  Father Preferred Name  Father Title  Father ID Number  Father Home Address  Father Postal Address  Father Home Telephone Number  Father Work Telephone Number  Father Cell Number  Father Occupation  Father Current Employment  Father e-mail Address  Father Nature of Relationship with Student  Mother Name and Surname  Mother Preferred Name  Mother ID Number  Mother Title  Mother Home Address  Mother Postal Address  Mother Home Telephone Number  Mother Work Telephone Number  Mother Cell Number  Mother Occupation  Mother Current Employment  Mother e-mail Address  Mother Nature of Relationship to the Student  Parents Marital Status  Parents Legal constraints in divorce  Position of child in family  Sibling Names  Sibling Date of Birth  Sibling Gender  Next of Kin Name  Next of Kin Tel Number  Next of Kin Address  Parent How long have you been saved </p>
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	Parent Denomination Parent Congregation Parent Name of Pastor Parent Pastor Telephone Number Parent Church Activities Parent Church Membership period Parent Frequency of Church Attendance Parent Involvement in church Parent Why consider Christian School Financial Info Person Name Financial Info Tel Number Financial Info Cell Number Parent Bank Name Parent Bank Branch Name Parent Bank Branch Number Parent Bank Account Number Parent Bank Account Type Student Family Doctor Student Family Doctor Telephone Number Student Medical Aid Name Student Medical Aid Number Student Medical Aid Main Member Student Medical Aid Contact Number Student Vaccinations Student Blood Type Student Chronic Medication Student Severe Allergic Reactions Student Diabetic Student Asthma Student Food Allergy Student Past Medical History Student Emergency Contact Numbers Student Marketing Consent
Service Providers	names, registration number, vat numbers, address, trade secrets and bank details
Employees	name, South African ID number or passport, address, qualifications, gender, race, emergency contact details, medical details, training information, details of spouse, banking details



**9.3 The recipients or categories of recipients to whom the personal information may be supplied**

<b>Category of personal information</b>	<b>Recipients or Categories of Recipients to whom the personal information may be supplied</b>
Identity number and names, for criminal checks	South African Police Services, Credit Bureaus
Qualifications, for qualification verifications	South African Qualifications Authority, Credit Bureaus
Credit and payment history, for credit information, Identity number, addresses and names, for criminal checks	Credit Bureaus
All Student, parent and Staff information	Provincial Education Department
All Student, parent and Staff information	AEE Head Office
All Student, parent and Staff information	Auditors
Staff banking and salary information	Banking Institutions, Softy Com
Personal details, banking and salary details of staff, and personal, banking and school fee information of parents and students	Financial Support Contractors

Staff, student and parent information	Karri App
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**9.4 Planned transborder flows of personal information**

None

**9.5 General description of Information Security Measures to be implemented by the responsible party to ensure the confidentiality, integrity and availability of the information**

Centurion Christian School makes use of a Firewall, Anti-virus and proper Folder Access Controls to ensure the confidentiality and integrity of the personal information under our care.

## **10. REQUEST PROCEDURE FOR OBTAINING INFORMATION**

### **Access to records held by Centurion Christian School NPO**

Records held by Centurion Christian School NPO may be accessed by request only once the prerequisites for access have been met.

The requester must fulfil the prerequisites for access in terms of The Act, including the payment of a requested access fee.

The requester must comply with all the procedural requirements contained in The Act relating to the request for access to a record.

The requester must complete the prescribed Form 2 (Annexure B) and submit same as well as payment of a request fee and a deposit, if applicable, to the Information Officer at the postal or physical address, fax number or electronic mail address as stated herein.

The prescribed form must be filled in with enough particulars to at least enable the Information Officer to identify –

- The record or records requested;
- The identity of the requester,
- Which form of access is required, if the request is granted;
- The postal address or fax number or email address of the requester.

The requester must state that they require the information in order to exercise or protect a right, and clearly state what the nature of the right to be exercised or protected is. In addition, the requester must clearly specify why the record is necessary to exercise or protect such a right.

Centurion Christian School NPO will process the request within 30 days, unless the requester has stated a special reason that would satisfy the Information Officer that circumstances dictate that the above time periods are not complied with.

The requester shall be informed whether access has been granted or denied in the form of Form 3 (Annexure C). If, in addition, the requester requires the reason for the decision in any other manner, they must state the manner and the particulars so required.

If a request is made on behalf of another person, then the requester must submit proof of the capacity in which the requester is making the request, to the reasonable satisfaction of the Information Officer.

If an individual is unable to complete the prescribed Form because of illiteracy or disability, such a person may make the request orally.

## **11. FEES**

When the Information Officer receives the request, such Officer shall, by notice, require the requester to pay the prescribed request fee (if any), before any further processing of the request.

If the search for the record has been made in the preparation of the record for disclosure, including arrangements to make it available in the requested form, and it requires more than the hours prescribed in the regulation for this purpose, the Information Officer shall notify the requester to pay as a deposit the prescribed portion of the access fee which would be payable if the request is granted.

The Information Officer shall withhold a record until the requester has paid the Fees as indicated.

A requester, whose request for access to a record has been granted, must pay an access fee for reproduction and for search and preparation, and for any time reasonably required in excess of the prescribed hours to search for and prepare the record for disclosure, including making arrangements to make it available in the requested form.

If a deposit has been paid in respect of a request for access, which is refused, then the Information Officer concerned must repay the deposit to the requester.

The fees applicable to a request for information are set out in Annexure A hereto.

The requester must pay the prescribed fee before any further processing can take place.



## **12. GROUNDS FOR REFUSAL OF ACCESS TO INFORMATION**

The main grounds for Centurion Christian School NPO to refuse a request for information relates to the:

- Mandatory protection of the privacy of a third party that is a natural person that would involve the unreasonable disclosure of personal information of that natural person;
- Mandatory protection of the commercial information of a third party, if the record contains:
  - o Trade secrets of that third party;
  - o Financial, commercial, scientific or technical information, disclosure of which could likely cause harm to the financial or commercial interests of that third party;
  - o Information disclosed in confidence by a third party to the Private Body, if the disclosure could put that third party at a disadvantage in negotiations or commercial competition;
- Mandatory protection of confidential information of third parties if it is protected in terms of any agreement;
- Mandatory protection of confidential information of the protection of property;
- Mandatory protection of records that would be regarded as privileged in legal proceedings;
- The commercial activities of Centurion Christian School NPO which may include:
  - o Trade secrets of Centurion Christian School NPO
  - o Financial, commercial, scientific or technical information, disclosure which could likely cause harm to the financial or commercial interest of Centurion Christian School NPO ;
  - o Information which, if disclosed could put Centurion Christian School NPO at a disadvantage in negotiations or commercial competition;
  - o A computer program, owned by Centurion Christian School NPO and protected by copyright.
- The research information of Centurion Christian School NPO or a third party, if its disclosure would reveal the identity of Centurion Christian School NPO, the researcher or the subject matter of the research and would place the research at a serious disadvantage;

Requests for information that are clearly frivolous or vexatious, or which would involve an unreasonable diversion of resources shall be refused.

### **13. DECISION**

Centurion Christian School NPO will within 30 days of receipt of the request, decide whether to grant or decline the request and give notice with reasons (if required) to that effect.

The requester shall be informed whether access has been granted or denied in the form of Form 3 (Annexure C). If, in addition, the requester requires the reason for the decision in any other manner, they must state the manner and the particulars so required.

The 30 day period within which Centurion Christian School NPO has to decide whether to grant or refuse the request, may be extended for further period of not more than 30 days if the request is for a large amount of information, or the request requires a search for information held at another office of Centurion Christian School NPO and the information cannot reasonably be obtained within the original 30 day period. Centurion Christian School NPO will notify the requester in writing should an extension be sought.

#### **AVAILABILITY OF THE MANUAL**

The manual of Centurion Christian School NPO is available at the premises of Centurion Christian School NPO as well as on the website of Centurion Christian School NPO.

Signed by: \_\_\_\_\_

Date: \_\_\_\_\_

## ANNEXURE A:

The table below sets out the fees applicable to any request for a record of information held by

<b>Item</b>	<b>Description</b>	<b>Amount</b>
1.	The request fee payable by every requester	R 140.00
2.	Photocopy/printed black & white copy of A4-size page	R 2.00 per page or part thereof
3.	Printed copy of A4-size page	R 2.00 per page or part thereof
4.	For a copy of computer-readable form on: (i) Flash drive (to be provided by the requestor) (ii) Compact Disk: a. If provided by requester b. If provided to the requester	R 40.00  R 40.00 R 60.00
5.	For a transcription of visual images per A4-size page	Service to be outsourced.
6.	For a copy of visual images	Will depend on quotation from service provider.
7.	Transcription of an audio record, per A4-size page	R 24.00
8.	For a copy of audio recording on: (i) Flash drive (to be provided by the requestor) (ii) Compact Disk: a. If provided by requester b. If provided to the requester	R 40.00  R 40.00 R 60.00
9.	To search for and prepare the record for disclosure, for each hour or part of an hour, excluding the first hour, reasonably required for such search and preparation. Not to exceed a total cost of	R 145.00  R 435.00
10.	Deposit: If search exceeds 6 hours	One third of the amount per request calculated in terms of items 2 to 8.
11.	Postage, email or any other electronic transfer	Actual expense, if any.

**ANNEXURE B: FORM 2**

**REQUEST FOR ACCESS TO RECORD**  
[Regulation 7]

**NOTE:**

1. Proof of identity must be attached by the requester.
2. If requests made on behalf of another person, proof of such authorisation, must be attached to this form.

**TO:** The Information Officer

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
*(Address)*

E-mail address: \_\_\_\_\_

Fax number: \_\_\_\_\_

Mark with an "X"

- Request is made in my own name       Request is made on behalf of another person.

PERSONAL INFORMATION			
Full Names			
Identity Number			
Capacity in which request is made <i>(when made on behalf of another person)</i>			
Postal Address			
Street Address			
E-mail Address			
Contact Numbers	Tel. (B):		Facsimile:
	Cellular:		

Full names of person on whose behalf request is made <i>(if applicable)</i> :			
Identity Number			
Postal Address			
Street Address			
E-mail Address			
Contact Numbers	Tel.(B)		Facsimile
	Cellular		
<b>PARTICULARS OF RECORD REQUESTED</b>			
<i>Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located. (If the provided space is inadequate, please continue on a separate page and attach it to this form. All additional pages must be signed.)</i>			
Description of record or relevant part of the record:			
Reference number, if available			
Any further particulars of record			

<b>TYPE OF RECORD</b> <i>(Mark the applicable box with an "X")</i>	
Record is in written or printed form	
Record comprises virtual images <i>(this includes photographs, slides, video recordings, computer-generated images, sketches, etc)</i>	
Record consists of recorded words or information which can be reproduced in sound	
Record is held on a computer or in an electronic, or machine-readable form	
<b>FORM OF ACCESS</b> <i>(Mark the applicable box with an "X")</i>	
Printed copy of record <i>(including copies of any virtual images, transcriptions and information held on computer or in an electronic or machine-readable form)</i>	
Written or printed transcription of virtual images <i>(this includes photographs, slides, video recordings, computer-generated images, sketches, etc.)</i>	
Transcription of soundtrack <i>(written or printed document)</i>	
Copy of record on flash drive <i>(including virtual images and soundtracks)</i>	
Copy of record on compact disc drive <i>(including virtual images and soundtracks)</i>	
Copy of record saved on cloud storage server	

<b>MANNER OF ACCESS</b> <i>(Mark the applicable box with an "X")</i>	
Personal inspection of record at registered address of public/private body <i>(including listening to recorded words, information which can be reproduced in sound, or information held on computer or in an electronic or machine-readable form)</i>	
Postal services to postal address	
Postal services to street address	
Courier service to street address	
Facsimile of information in written or printed format <i>(including transcriptions)</i>	
E-mail of information <i>(including soundtracks if possible)</i>	
Cloud share/file transfer	

**PARTICULARS OF RIGHT TO BE EXERCISED OR PROTECTED**

*If the provided space is inadequate, please continue on a separate page and attach it to this Form. The requester must sign all the additional pages.*

Indicate which right is to be exercised or protected	
Explain why the record requested is required for the exercise or protection of the aforementioned right:	

**FEES**

- a) A request fee must be paid before the request will be considered.*
- b) You will be notified of the amount of the access fee to be paid.*
- c) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.*
- d) If you qualify for exemption of the payment of any fee, please state the reason for exemption*

Reason	

You will be notified in writing whether your request has been approved or denied and if approved the costs relating to your request, if any. Please indicate your preferred manner of correspondence:

Postal address	Facsimile	Electronic communication <i>(Please specify)</i>

Signed at \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_\_

---

***Signature of Requester / person on whose behalf request is made***

-----

***FOR OFFICIAL USE***

<i>Reference number:</i>	
<i>Request received by: (State Rank, Name and Surname of Information Officer)</i>	
<i>Date received:</i>	
<i>Access fees:</i>	
<i>Deposit (if any):</i>	

---

***Signature of Information Officer***



**ANNEXURE B: FORM 3**

**OUTCOME OF REQUEST AND FEES PAYABLE**

[Regulation 8]

Note:

1. *If your request is granted the—*
  - (a) *amount of the deposit, (if any), is payable before your request is processed; and*
  - (b) *requested record/portion of the record will only be released once proof of full payment is received.*
2. *Please use the reference number hereunder in all future correspondence.*

Reference number: \_\_\_\_\_

TO: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Your request dated \_\_\_\_\_, refers.

**1. You requested:**

Personal inspection of information at registered address of public/private body <i>(including listening to recorded words, information which can be reproduced in sound, or information held on computer or in an electronic or machine-readable form)</i> is free of charge. You are required to make an appointment for the inspection of the information and to bring this Form with you. If you then require any form of reproduction of the information, you will be liable for the fees prescribed in Annexure A.	
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**OR**

**2. You requested:**

Printed copies of the information <i>(including copies of any virtual images, transcriptions and information held on computer or in an electronic or machine-readable form )</i>	
Written or printed transcription of virtual images <i>(this includes photographs, slides, video recordings, computer-generated images, sketches, etc)</i>	
Transcription of soundtrack <i>(written or printed document)</i>	
Copy of information on flash drive <i>(including virtual images and soundtracks)</i>	
Copy of information on compact disc drive <i>(including virtual images and soundtracks)</i>	
Copy of record saved on cloud storage server	

**3. To be submitted:**

Postal services to postal address	
Postal services to street address	
Courier service to street address	
Facsimile of information in written or printed format <i>(including transcriptions)</i>	
E-mail of information <i>(including soundtracks if possible)</i>	
Cloud share/file transfer	
Preferred language: <i>(Note that if the record is not available in the language you prefer, access may be granted in the language in which the record is available)</i>	

Kindly note that your request has been:

Approved

Denied, for the following reasons:


#### 4. Fees payable with regard to your request:

<u>Item</u>	<u>Description</u>	<u>Amount</u>	<u>Number of pages/items</u>	<u>Total:</u>
1.	The request fee payable by every requester	R 140.00		
2.	Photocopy/printed black & white copy of A4-size page	R 2.00 per page or part thereof		
3.	Printed copy of A4-size page	R 2.00 per page or part thereof		
4.	For a copy of computer-readable form on: (i) Flash drive (to be provided by the requestor) (ii) Compact Disk: a. If provided by requester b. If provided to the requester	R 40.00 R 40.00 R 60.00		
5.	For a transcription of visual images per A4-size page	Service to be outsourced. Will depend on quotation from service provider.		
6.	For a copy of visual images			
7.	Transcription of an audio record, per A4-size page	R 24.00		
8.	For a copy of audio recording on: (i) Flash drive (to be provided by the requestor) (ii) Compact Disk: a. If provided by requester b. If provided to the requester	R 40.00 R 40.00 R 60.00		
9.	To search for and prepare the record for disclosure, for each hour or part of an hour, excluding the first hour, reasonably required for such search and preparation. Not to exceed a total cost of	R 145.00 R 435.00		
10.	Deposit: If search exceeds 6 hours	One third of the amount per request calculated in terms of items 2 to 8.		
11.	Postage, email or any other electronic transfer	Actual expense, if any.		
	<b><u>TOTAL:</u></b>			

**5. Deposit payable (if search exceeds six hours):**

Yes

No

Hours of search		Amount of deposit <i>(calculated on one third of total amount per request)</i>	
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The amount must be paid into the following Bank account:

Name of Bank: \_\_\_\_\_  
Name of account holder: \_\_\_\_\_  
Type of account: \_\_\_\_\_  
Account number: \_\_\_\_\_  
Branch Code: \_\_\_\_\_  
Reference No.: \_\_\_\_\_  
Submit proof of payment to: \_\_\_\_\_

Signed at \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_\_

\_\_\_\_\_  
Information officer